

# HYATT REGENCY AUSTIN

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## CARE & CLEANLINESS COMMITMENT

### ARRIVAL EXPERIENCE

- Social Distance with Plexiglass & Floor Decals
- Mobile Check In & Check Out
- Keyless Entry Through Mobile Phone
- Hand Sanitizer Available at Check-In
- Sanitized Key Cards & Pens
- Arrival Care & Cleanliness Message
- Temperature Checks for Hotel Colleagues & Vendors



### GUEST ROOM

- Housekeeping Service Available Upon Request
- Utilization of Hospital Grade Disinfectants
- Contactless Guest Request & To Go Menu Items
- QR Code Hotel Information Sheet

### OUTLET DINING EXPERIENCE

- Social Distance Seating & Floor Decals
- High Touch Areas Sanitized Frequently
- Tables & Chairs Sanitized Between Each Seating
- Food & Beverage Served in Disposable Containers
- Hand Sanitizer Available for Guests
- QR Code Menus



### PUBLIC SPACE

- Four Individuals Per Elevator
- Touchless Hand Sanitizer Stations
- Daily Deep Cleaning of Public Space
- High Touch Areas Sanitized Frequently
- Posted Capacities of Swimming Pool

### MEETINGS & EVENTS

- Safety & Wellbeing Signage
- Touchless Entry to Event Spaces
- Food and Beverage Served in Disposable Containers
- Attended Coffee & Hot Stations
- Personalized Plated Service
- Set-Ups Supporting Social Distance Guidelines
- Hand Sanitizer Available for Guests
- High Touch Areas Sanitized Frequently
- Equipment Sanitized in Between Each Use

**Protective Masks Required**  
**Guests, Colleagues, Vendors**